

INSTRUCTIONS FOR:
Health Net Federal Services'
TRICARE® Other Health Insurance Questionnaire
TRICARE West Region – For dates of service **BEFORE** Jan. 1, 2025

Note: If you need to update other health insurance information for dates of service on or after Jan. 1, 2025, contact TriWest Healthcare Alliance. Learn more at www.tricare.mil/west.

Privacy Act Statement	
This statement serves to inform you of the purpose for collecting your personal information through a <i>TRICARE Other Health Insurance Questionnaire</i> and how that information will be used.	
Authority:	10 U.S.C. Chapter 55, Medical and Dental Care; 32 CFR Part 199, Civilian Health and Medical Program of the Uniformed Services (CHAMPUS); and E.O. 9397 (SSN), as amended.
Purpose:	To collect information from you in order to process your TRICARE medical claims under your TRICARE insurance and coordinate payment activities with other health insurance that may be available to you or members of your family.
Routine uses:	Your records may be disclosed to the federal and state agencies and to other health insurers in order to coordinate your benefits and payments for health care received. Use and disclosure of your records outside of the Department of Defense (DoD) may also occur in accordance with the DoD Blanket Routine Uses published at http://dpclo.defense.gov/Privacy/SORNsIndex/BlanketRoutineUses.aspx and as permitted by the Privacy Act of 1974, as amended (5 U.S.C. 552a(b)). Any protected health information (PHI) in your records may be used and disclosed generally as permitted by the Health Insurance Portability and Accountability Act Privacy Rule(45 CFR Parts 160 and 164), as implemented within DoD. Permitted uses and disclosures of PHI include, but are not limited to, treatment, payment, and health care operations.
Disclosure:	Voluntary. If you choose not to provide this information, no penalty may be imposed, but failure to provide the requested information may result in the delay or denial of payments and claims.

Reporting Your Other Health Insurance to Health Net Federal Services for Dates of Service BEFORE Jan. 1, 2025	
You can report and update your other health insurance (OHI) to minimize any delay in processing claims with dates of service prior to Jan. 1, 2025, through one of the following methods:	
<ul style="list-style-type: none"> • By phone (available through April 30, 2025): Call Health Net Federal Services, LLC at 1-844-866-WEST (1-844-866-9378). • By mail (through June 30, 2025): Mail this questionnaire to our claims-processing subcontractor at the address below: Health Net Federal Services TRICARE West - OHI Questionnaires P.O. Box 202102 Florence, SC, 29502-2102 • By fax (through June 30, 2025): Fax this questionnaire to our claims-processing subcontractor at 1-844-730-1372. 	
Visit www.tricare-west.com and www.tricare.mil/ohi for more information on OHI.	

TRICARE Other Health Insurance Questionnaire

Only Complete for Dates of Service BEFORE Jan. 1, 2025

Did you or any of your family members have other health insurance (OHI) coverage prior to Jan. 1, 2025? (TRICARE supplements are not OHI) YES NO

If YES, complete the questionnaire for each insurance policy and mail or fax to the address or fax number listed below. **This questionnaire may be copied.**

Important - If there was a break in OHI coverage, please include information about the previous OHI coverage.

Type of coverage: HMO/PPO Employer-sponsored Individual Medicare Supplemental Medicaid Other

Policyholder's name: _____

Social Security number (SSN) or Department of Defense Benefits Number (DBN): _____

Name of insurance company: _____

Insurance company's address/phone number: _____

Policy/Group/Plan number: _____

Effective date: _____ Expiration date: _____

This policy provides the following benefits (check all that apply):

- Medical Pharmacy Dental Vision Mental health Durable medical equipment
 Long-term health care Skilled nursing facility care

Please list who is covered by this policy:

Name	Gender	Relationship to policyholder	Date of birth / /	SSN or DBN
_____	_____	_____	/ /	_____
_____	_____	_____	/ /	_____
_____	_____	_____	/ /	_____
_____	_____	_____	/ /	_____
_____	_____	_____	/ /	_____

(If additional people are covered, please attach a separate list.)

The statements made above are true and correct to the best of my knowledge. I understand that federal laws 18 U.S.C. 287 and 1001 provide for criminal penalties for submitting or making false, fictitious, or fraudulent statements or claims in any matter within jurisdiction of any department or agency of the United States. I further understand that copies of the laws cited may be obtained from uniformed services legal offices, public libraries, and many Beneficiary Counseling and Assistance Coordinators.

Your signature _____	Your relationship to the sponsor _____	Date _____
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We can accept OHI updates submitted on this form through June 30, 2025 (for dates of service prior to Jan. 1, 2025). Mail or fax your completed form to:

Health Net Federal Services
TRICARE West - OHI Questionnaires
 P.O. Box 202102, Florence, SC, 29502-2102
 Fax: 1-844-730-1372

If you have received this correspondence in error, please notify 1-844-866-WEST (1-844-866-9378), then destroy completed documents and any copies you have made.

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